

# NICON24: Grasping the Nettle 16 – 17 October 2024 | La Mon Hotel

Day 1 – Wednesday 16 <sup>th</sup> October		
08.15 –	Breakfast Fringe Sessions	
09.15		
F1: Glen 1-2	F1 HSC Chair and NED Breakfast with Lord Victor Adebowale (Invite only session)	
	In this closed session we explore how boards can take their place, not only in leading their organisations, but more proactively leading change across our system at this challenging time. At breakfast we will also consider the learning from other systems.	
	Chair: Jonathan Patton, Chair, NICON and South Eastern HSC Trust	
	Lord Victor Adebowale, Chair, NHS Confederation	
	Anne O'Reilly, Chair, NHSCT	
	Jonathan Morgan, Chair, Welsh NHS Confederation	
F2: Glen 3-4	F2 Can a Single Directory of Services Help Transform Healthcare? In association with Access Elemental	
	From an information governance perspective, for cost-effectiveness, for manageable change control processes, from a 'single source of the truth' perspective, 'there can be only one' DoS for NI. In this session we will showcase the latest approaches being used nationally to establish a Directory of Services - a game changer for how we deliver care! Together we will explore the potential of a single, flexible platform that supports professionals, patients, and citizens alike, to offer smart triaging, informed decisions, alternative pathways and a holistic view. Join the discussion to shape the future of a single, reliable source for everything from pharmacy opening hours to local fitness classes, community based mental health support, and more. This will revolutionise how we connect people with the services they need to improve their health and wellbeing.	
	<b>Chair: Peter Jakobsen,</b> Director, Regional Health Services Transformation, Department of Health NI	
	<ul> <li>Dr Eddie O'Neill, Digital Health and Care NI, Department of Health NI</li> <li>Chris Watts, DoS Specialist</li> </ul>	





• Jennifer Neff, Empowering Communities Lead, Access Element

## F3: Riverview 2

#### F3 HSC and VCS | Reimagining Our Relationships

There is a range of work ongoing to more strategically collaborate with the Voluntary Community Sector to drive change; the re-design of the Core Grant Scheme, engagement in Integrated Care, reform of Children's Services, the new Social Care Collaborative Forum, the design of Mental Health Services, and wider work across public health. In this morning session we join the dots with leaders from the statutory and voluntary community sectors to ask three questions – what is going well, what is going less well and most importantly - what could good look like in the future? This session will be led by Mike Farrar, seasoned health and care leader, and the conversation will be fed back to help shape ongoing work to develop a new culture of collaboration.

Chair: Mike Farrar, Independent Health and Care Consultant

- HSC senior leaders
- Voluntary and community sector leaders

## F4: Riverview 1

#### F4 Calling all Managers – Opportunities of a Wider Network! In association with Proud2beOps.

In this breakfast session, colleagues from the HSC Leadership Centre and our HR Directors Group, welcome Emma Challans-Rasool to Belfast to share an exciting new opportunity to engage in a new self-led initiative Proud2bOps — which supports managers to engage with a wide range of colleagues across the UK and beyond, to share learning. This work is part of a movement for change, led by NHS Horizons. This session promises to be a fun and inspirational to begin your two days of conference - making sure you are well equipped to step into new mindsets and new approaches, which deliver better outcomes for our population.

Chair: Paula O'Kelly, Deputy Head, HSC Leadership Centre

- Emma Challans-Rasool, Founder and Director of Proud2bOps and NHS Horizons
- Marc Neil, Director of Unscheduled Care, South Eastern HSC Trust

## F5:

#### F5 HSC | Workforce Challenges and Opportunities. In association with Ulster University.

#### Glen 5-6

Over recent years, the HSC has seen the enhancement of many professional roles such as Advance Practice, Nurse, Midwife, AHP roles and Pharmacy roles and the emergence of new professional roles working within multi-disciplinary teams - as part of the continuing drive to provide safe, accessible, high-quality care. Additionally, Medical Associate Professions, including physician associates, anaesthesia associates and surgical care practitioners have been identified as part of the solution to workforce issues, with the first cohort of PAs entering the HSC workforce in 2019.





	In this session we ask the question, how does HSCNI respond to these new professional roles, maximise their value, and reconfigure our multidisciplinary teams to benefit from our considerable investment in the local education and training of these practitioners? Importantly how do we strategically plan our workforce for the future?  Chair, Prof Mark Taylor, NICON  Maria McIlgorm, Chief Nursing Officer, Department of Health NI  Prof Louise Dubras, Foundation Dean, School of Medicine, Ulster University  Dr Gareth Lewis, Consultant Acute Medicine, Northern HSCT and NI Physicians Associate Forum
F5a Gransha Suite 8.00 – 9.00am	Ending Violence Against Women and Girls - Breakfast Session (Closed session)  In this session hosted by the Chief Executives Forum, colleagues from the Executive Office, leading on the recently published Ending Violence Against Women and Girls Strategic Framework, will facilitate a conversation with Nazir Afzal and an audience of partners and interested collaborators, focusing on Prevention. The topic is "How can we stop the harm before it starts?", a key focus of this strategy.
08.45 – 09.30	Exhibition & Networking
09.30 – 09.40 Main Auditorium	Welcome and Opening Address  In this session, our compere Donna Traynor will welcome everyone to conference and Jonathan Patton will deliver the opening remarks and set out our aspiration for conference.  • Donna Traynor, Broadcaster • Jonathan Patton, Chair, NICON and Chair South Eastern HSC Trust
09.40 – 9.55 Main Auditorium	Ministerial Address  As we work together in this deeply challenging context, the Minister will set out his vision and plans to renew the HSC NI three-year strategic plan, setting out the key asks for the system to support better outcomes for the people of Northern Ireland.  • Mike Nesbitt MLA, Minster for Health Northern Ireland





09.55 –	Culture – How Do We Get It Right?				
10.20					
Main	Over a long and distinguished career, Nazir Afzal has prosecuted some of the most high-profile				
Auditorium	cases in the UK. He has led nationally, advising on topics such as violence against women and				
	girls, child sexual abuse, and honour-based violence. He is highly sought after as a speaker and				
	advisor, working with a wide range of organisations, notably, most recently with the NMC. On				
	the back of a range of high-profile inquiries in Northern Ireland, we are delighted to welcome				
	Nazir to share his learning about what can go wrong and, crucially, provide advice for what we				
	can do to collectively work towards our ambition to create an open and just culture that we can				
	all be proud of, building a bedrock of trust for our staff and the public alike.				
	Nazir Afzal OBE, Author and former Chief Crown Prosecutor for NW England				
10.20 -	The Next Three Years				
11.00					
Main	In this session, Lord Victor Adebowale will discuss with NI system leaders their emerging				
Auditorium	approach to mitigate against the massive pressure on our systems, while addressing inequalities				
	and delivering reform. What nettles will they be grasping and what do they want your help with?				
	Lord Victor Adebowale, Chair, NHS Confederation				
	Peter May, Permanent Secretary, Department of Health NI				
	Neil Guckian, Chief Executive, Western HSC Trust				
11.00 –					
11.30	Dan West, Chief Digital Information Officer, Department of Health NI  Exhibition & Networking				
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11.30 11.30 – 12.30 P1:	Dan West, Chief Digital Information Officer, Department of Health NI  Exhibition & Networking				
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## P2: Main Auditorium

#### P2 Reconfiguration Framework – Towards a Hospital Network

Reconfiguration, sustainability and stabilisation of our hospital services has been a challenging issue in Northern Ireland for many years. Using evidence and working in partnership, join this session to hear how we might stabilise our hospital network; how reconfiguration and collaboration can support sustainable hospital services for the future; and contribute to the debate during this important consultation phase. This is one of our big nettles! If we embrace collaboration and the discomfort of change, can we now deliver something better for our population?

Chair: Liz Kimmins MLA, Chair, NI Assembly Committee for Health

- Peter Jakobsen, Director, Regional Health Services Transformation, Department of Health NI
- Roisin Coulter, Chief Executive, South Eastern HSC Trust
- Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges

## P3: Gransha Suite

#### P3 Being Open/Duty of Candour - Carrot or Stick?

Following the 2018 Hyponatremia inquiry, we in Northern Ireland embarked on significant work to explore how we ensure honesty and openness in our health system, both routinely and specifically when things go wrong. Now following the culmination of the long running infected blood scandal, the Labour government is exploring how they can renew their approach. We, in Northern Ireland are focusing on supporting an open and just culture that facilitates learning, linking this with patient safety and exploring the impact of supporting candour legislation. With patient safety and support for our staff as our priorities, we invite you to join the key partners to explore our developing approach in Northern Ireland.

Chair: Peter McBride, Independent Consultant

- Briege Donaghy, Chief Executive, RQIA
- Nazir Afzal OBE, Author and former Chief Crown Prosecutor for NW England
- Brendan McConaghy, Co-Director Human Resources and Organisational Development, Belfast HSC Trust
- Ian Plunkett, Quality, Safety and Improvement Directorate, Department of Health NI

# P4: Glen 3 -

## P4 A New Regional Mental Health Service – Our Collective Endeavour

The Mental Health Strategy 2021-2031 sets the vision and future strategic direction for Mental Health services in Northern Ireland. A key enabling action within the strategy is the establishment of a new Regional Mental Health Service, which will provide people across Northern Ireland with equitable access to high quality, regionally consistent, but locally based mental health services, working across primary and secondary mental healthcare and with the full integration of the community and voluntary sector. To successfully deliver this objective will require collective leadership across the mental health system, supported by new and innovative approaches to the







way we deliver services. Join some of the key leaders in this area to hear about the work underway and to add your perspective on how you can support this collective endeavour to bring about real and meaningful change for mental health services in NI.

Chair: Maria O'Kane, Chief Executive, Southern HSC Trust

- Gavin Quinn, Head of the Regional Mental Health Service, SPPG, Department of Health NI
- Mental Health Leaders

## P5:

#### P5 Primary Care - Say No to the Status Quo!

## Riverview 1

Primary care is rarely out of the news with a range of high-profile local and national issues. In this context the NHS Confederation's Primary Care Network members have been supporting their members day to day, but also having some creative conversations! In the light of the recently published Darzi Review, it's timely to ask what the future of Primary Care could look like? In this session we are delighted to welcome Professor Aruna Garcea, Chair of the Primary Care Network, to set out some of their ideas and we ask our local primary care leaders to set out local progress and consider where any of these new ideas could help find creative solutions. With the status quo no longer an option, we invite you to join the conversation.

Chair: Neil Guckian, Chief Executive, Western HSC Trust

- Professor Aruna Garcea, Chair, NHS Confederation Primary Care Network
- Gearóid Cassidy, Director of Primary Care, Department of Health NI
- **Dr Ursula Mason**, Chair, Royal College of GPs
- Dr Johnny Burns, Chair, Causeway GP Federation and Northern Federation Support Unit

## P6:

#### Riverview 2

#### P6 Our People - Working Together to Deliver for Our HSC Workforce

Thinking and working as an HSC system rather than as individual organisations will be key to creating a reformed health and social care system. By working regionally and collaboratively, to deliver on the ambitions of the HSC Workforce Strategy, the Department, HSC Trusts and other Arm's Length Bodies have driven change to address a number of workforce challenges. In this session, we assemble workforce leaders and ask them to share their experiences, discuss how this joined-up approach is beginning to drive positive outcomes and to highlight future priorities to be addressed to underpin further change and improvement across HSC.

Chair: Eileen Mullan, Chair, Southern Health and Social Care Trust

- Phil Rodgers, Director of Workforce Policy, Department of Health NI
- Claire Smyth, Director of Human Resources and Organisational Development, South Eastern HSC Trust





12.30 <b>–</b> 2.00	Lunch, Exhibition & Networking
12.50 – 1.40	Lunch Fringe Sessions
F6: Glen 5-6	HSC Innovation in Action. In association with IMDU and HSE Industry Engagement.  In our Innovation in action session, we will showcase exemplar innovation projects from across the HSC. The session will highlight a range of different innovations and the show how colleagues are rising to key challenges in our system. In this session you can meet some of the key people, be inspired and importantly find out how to get involved!  Chair: Barry Henderson, Senior Industry Manager in the HSC  Rachael Adams, Senior Innovation & Market Development Manager - IMDU, Procurement and Logistics Service, BSO  Julie McCullough, Industry Engagement Manager, HSC Industry Engagement
F7: Glen 1-2	<ul> <li>F7 Digital Solutions: The Pain and the Possibilities. In association with Stryker.</li> <li>"The launch of encompass signals a new era for HSC services it means for the first time ever all patient information will be in one place." Our ambitious digital programme has been a mammoth challenge with two trusts already now fully live. In this session join the key leaders and members of their clinical and digital teams to hear the stories of how they have led the Go-Live process and importantly explore with them the possibilities for change now opening up - maximising other digital systems to focus on patient safety, staff well-being, innovation and good communication. Join our highly inspirational colleagues in this session to whet your appetites for our exciting next steps.</li> <li>Helen Moore, Director of Performance, Planning and Informatics, South Eastern HSC Trust</li> <li>Alastair Campbell, Director of Performance, Planning and Informatics, Belfast HSC Trust</li> </ul>





## F8: Glen 3 -

**F8 Grasping Nettles – Leading by Example!** In association with **Allied Health Professionals.** 

We know there are 100s of people working to grasp nettles across the HSC and, even when convention says no, they say yes! Join Michelle Tennyson as she talks to a few of the amazing people driving change with no or limited additional resources. Find out how with a little creativity and a big dose of collective leadership these people found ways to make change and explore together the lessons for the wider system.

Chair: Michelle Tennyson, Chief Allied Health Professionals Officer, Department of Health NI

- Ruth Gray, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust
- Mick Quinn, Clinical Entrepreneur, QUB and Belfast HSC Trust
- Other Colleagues

## F9: Riverview 1

F9 Reducing Agency Spend – Harnessing Technology, Data & Collaboration. In association with Retinue.

The Regional Agency Reduction Programme was established in 2020 to address the unacceptably high levels of reliance on agency workers in a number of staff groups across HSCNI. The programme has made considerable progress in both nursing and social work in the last 18 months — with the complete elimination of agency in social work and in nursing through the introduction of a new framework for Nursing and Midwifery staff in May 2023 eliminating the use of off contract agencies, increasing the use of substantive staff and supporting financial efficiencies. With further work ongoing on frameworks to cover medical locums and other staff groups this truly collaborative programme, delivered by Trusts working with BSO and in partnership with trade unions, is addressing one of the challenging issues faced by HSC. Join us for this session to hear an overview of the NI programme and learn how the same problem has been approached by Health Boards in Scotland.

**Chair: Wendy Thompson,** Deputy Chief Executive and Director of Finance and Estates South Eastern HSC Trust

- Karen Hargan, HR Director, Western HSCT
- **Steven Munce** Head of Workforce Planning and Resources, NHS Greater Glasgow and Clyde, NHS Scotland

## F10: Riverview 2

**F10 Supporting Our Diverse Workforce – Stepping Up?** In association with **General Medical Council (GMC).** 

The recent racist violence in Northern Ireland has been shocking, with the entire HSC speaking out on behalf of our global majority colleagues, who provide a core part of our workforce.

Tackling discrimination and inequality is the right and fair thing to do. It's also vital to helping retain healthcare staff working in Northern Ireland and to support high quality patient care. In this session the GMC will share insights about the growing number of international medical







graduates in Northern Ireland, a trend we expect to continue.

We will explore the emerging issues and interventions that NICON members can implement to support our increasingly diverse workforce. After some short presentations there will be ample time for discussion about how we *step up* at this time for our workforce and ultimately for our population.

Chair: Michele Larmour, Chair, NI Ambulance Service

- Orla Barron, Interim Co Director Planning and Equality, Belfast Health and Social Care
  Trust
- Jane Kennedy, National Head, GMC NI
- Dr Ankita Dash, ST1, Medicine, Southern HSC Trust
- Lord Victor Adebowale, Chair, NHS Confederation

## F11: Riverview 3

**F11** Embracing Digital Skills | Shaping the Future of the Health and Care Work Force In association with EY.

In August the Tony Blair Institute set out a radical new vision for investing in the digital revolution across the UK - embracing the power of AI in every sector. In this session we are delighted to welcome expert Tim Bergin, People Consulting Partner, EY to set out how he believes this new revolution could unfold, using AI to unlock human potential, as we fundamentally change how we redesign our functions, teams, tasks, and processes in healthcare delivery. In the session we will specifically focus on the opportunities, and explore together how we may need to shape our workforce for the future and ask the important question – what do we need to do now?

- Tim Bergin, People Consulting Partner, EY
- Johnny Cash, Consultant Hepatologist & CCIO, Belfast Health and Social Care Trust
- Garrett Martin, Chief Nursing and Midwifery Information Officer, Southern HSCT

## F12: Gransha Suite

#### F12 NI Assembly Committee for Health – Help us Help You

The Assembly Committee for Health provides an invaluable role scrutinising and supporting the creation and delivery of health and care policy in Northern Ireland. We are delighted that the Committee will be with us at NICON24. During their session, they will tell you a little more about their role and forward work programme. After some short presentations, there will be ample time to ask questions and meet the people we usually only see on TV. (You can be sure, top of the list of asks, will be strong united political agreement to drive transformation.)

- Liz Kimmins MLA, Chair, NI Assembly Committee for Health
- Keith McBride, Committee Clerk, NI Assembly Committee for Health
- A range of other members

#### 2.00 - 3.00

#### **Parallel sessions**







## P7: Main Auditorium

## **P7 Prevention – Planting Our Docken Leaves!** In association with **Novartis Pharmaceuticals**.

One of our key (long-standing and thorny) nettles to grasp is how we shift spend to prevention and collectively tackle inequalities. There is a lot going on in this space – a new Programme for Government, the forthcoming refresh of Making Life Better, a new ICS, Population Health, community planning and the Minister's new Live Better Initiative to name a few.

We invite you to this session, led by the PHA, and involving some of our partners, to discuss why and how we all could work more effectively in this complex policy environment to shift the dial on our health outcomes.

Chair: Danny Moore, Strategic Account Director, Novartis

- Professor Joanne McClean, Director of Public Health, Public Health Agency
- Heather Reid, Director of Nursing and AHPs, Public Health Agency

#### P8: Glen 1-2

#### P8 Greater Collaboration - A Potential Key to Unlock Delivery?

Many health care systems are beginning to work together, using system collaboration methodologies to drive economies of scale, and deliver better outcomes for their citizens. In this session we will hear about the work in England to establish Provider Collaboratives, and then explore how this model could be used in Northern Ireland – what are we doing already, what are the early opportunities – importantly - how do we build our collaborative approach to deliver better outcomes for our entire population.

Chair: Eileen Mullan, Chair, Southern HSC Trust

- Mike Farrar, Independent Health and Care Consultant
- Roisin Coulter, Chief Executive, South Eastern HSC Trust
- Tracey McCaig, Chief Operating Officer, Special Planning and Performance Group
- Gillian Sommerville, Director of Human Resources and Organisational Development

## P9: Glen 3-4

## P9 Sustainability | HSC Getting into Action

The Climate Change (Northern Ireland) Act 2022 requires NI departments to exercise their functions to support the reduction of carbon emissions. The target is net zero carbon emissions by 2050 with a 48% and 77% reduction in emissions by 2030 and 2040 respectively and public bodies will have to formally report on progress. Aligned with this are duties to protect the environment and promote sustainable development. In this session we will set out the requirements, update colleagues on progress to date, and showcase some work that is ongoing across our system. After some short presentations we will invite a discussion, drawing from the experience in the wider NHS, on how we can accelerate progress – and ask the important question-how can you help?

Chair: Peter May, Permanent Secretary, Department of Health NI







- **David Wilson**, Head of Sustainability, Engineering and Estate Safety, Department of Health NI
- Professor Cathy Harrison, Chief Pharmaceutical Officer, Department of Health NI
- Teresa Molloy, Director of Planning and Performance, WHSCT
- Emma Challans-Rasool, Founder and Director of Proud2bOps and NHS Horizons

## P10: Riverview 1

#### P10 Shaping the Future with Technology-Enabled Care Solutions in NI

In this session we will share key insights and recommendations from our discovery project, focusing on the opportunities and challenges surrounding the implementation of Technology-Enabled Care (TEC) in Northern Ireland. The discovery engaged a wide range of stakeholders, including policy leads, health and social care staff, representatives from the voluntary and community sectors and members of the public. The Red Cross will explore the potential for TEC to reduce and avoid the unintentional consequence of exacerbating health inequalities, in the context of Hospital at Home services.

We will host a panel of participants from the discovery process and the Red Cross who will discuss their experiences and the ongoing policy co-design project for TEC. The session will conclude with an interactive session, during which we will collaboratively define opportunities to address the challenges around TEC policy creation.

**Chair: Linda McRandle**, Senior Programme Manager, Digital Health and Care NI, Department of Health NI

- Rebecca Walsh, Design Director, Big Motive
- Ashley Young, Head of Support at Home and Social Care, Red Cross

## P11: Gransha Suite

#### P11 Moving from Reaction to Prevention: Innovative Methods in Social Care

The Department of Health NI has established a Social Care Collaborative Forum to support the implementation of the reform of adult social care. A fundamental principle of the Forum is the 'citizen is at the heart' of its work, ensuring that people with care and support needs enjoy the same rights and entitlements to quality of life and wellbeing as all other citizens, and are able to participate fully in the lives of their communities.

Grasping the nettle of prevention, IMPACTAgewell is an innovative population health approach to the delivery of social care, which shows how asset-based community development approaches create real value for the Older Person and the system. The challenge is how we sustain models such as this to improve outcomes for Older People and the health service?

- Peter Toogood, Deputy Secretary for Social Care and Public Health, Department of Health
- Sarah McLaughlin, Executive Director of Health Programmes, Mid and East Antrim Agewell Partnership





## P12: Riverview 2

#### P12 The Power of Participation – Embracing the Public as Assets

There is a clear shift right across the public policy landscape to involve citizens, looking again at their role as assets, not merely recipients of services. By harnessing the shared experiences of a diverse range of people who use Health and Social Care services, there is the potential to develop better policies and services which deliver better outcomes and better address people's needs amid the challenges we face. This requires a significant mindset change and innovation to develop new ways of working.

At conference we are delighted to have with us, Rebekah McCabe from Involve, to set out the evidence and some examples of emerging good practice. We hope then to involve you – where are these approaches already emerging in Northern Ireland and how can we build upon these successes to develop a strategic system-wide approach? With such significant pressure on our services, it is crucial that we maximise all opportunities to make the most effective decisions. We invite you to join this session to think more creatively about the power of participation and the role the public can play.

Chair: Meadhbha Monaghan, Chief Executive, Patient and Client Council

- Rebekah McCabe, Northern Ireland Lead, Involve
- Emma De Souza, Founder and Co-Facilitator, Northern Ireland Civic Initiative
- Gavin Quinn, Head of Regional Mental Health Services, Department of Health NI
- Ross Anderson, PCC Engagement Platform Participant

## 3.00 - 3.30

#### **Exhibition & Networking**

## 3.30 – 3.50 Main Auditorium

## **Grasping the Nettle – Change from the Middle?**

We know that many colleagues across our system are changing their *mental model* and tapping into *new ways of thinking* to deliver change, in a way that is not necessarily lead from the top of our organisation. In this session we turn a spotlight on just a few people who are leading in their own environments to grasp the nettles they see.

- Claire Humphrey, Barnardo's NI Children's Services Manager and THRiVE Coordinator/Department of Education RAISE
- Tony Griffiths, Senior Business Intelligence Analyst, Western HSC Trust
- Ruth Gray, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust

## 3.50 – 4.20 Main Auditorium

#### Grasping the Nettle | What are Our Members Thinking?

In preparation for conference, we brought our members together to agree a set of priorities to collectively support change. In this session we invited key leads, representing their peers, to set out their thinking as we focus on implementation. There will be no surprise to see a much more collective and empowering approach emerging.

Anne O'Reilly, Chair WHSCT, and HSC Trust Chairs Forum





	<ul> <li>Roisin Coulter, Chief Executive, SEHSCT, Chair Trust Chief Executives' Group</li> <li>Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges</li> <li>Meadhbha Monaghan, Chief Executive, Patient Client Council, Chair Regional CEX Group</li> </ul>
4.20 – 4.50	All Change!!! Embracing the Fourth Industrial Revolution – with People at the Centre?
Main	
Auditorium	Once described as "human caffeine" we are delighted to welcome Futurologist Dr Nicola Millard to inject a positive espresso shot of energy at the end of day one. Nicola uses design thinking, psychology, anthropology, computing, & business consulting to explore how the world of work changing. In this session we invite you to glimpse into the future – and be part of harnessing the wave of the change revolution.
	Dr Nicola Millard – Futurologist, Principal Innovation Partner, BT
4.50-5.00	Closing of Day One
Main	After some closing remarks we will finish day one by showcasing the power of the arts in health
Auditorium	and care with a high energy performance by BHSCT day opportunities service user choir. You may just be asked to join in!
	Heather Moorhead, Director NICON
	• Equal Notes
	·
5.15 – 6.15	Fringe sessions
F14: Glen 1-	F14 Reimagining the Operational Backbone of the HSC – the equip Programme
5.15 – 6.15	equip is one of the biggest transformation programmes undertaken by HSC and is a key enabler of the HSC Digital Strategy. Now commencing the design phase, equip will provide a critical backbone across 16 HSC organisations for the next 10 years. The new system will replace existing HR, Payroll, Finance and Procurement systems (including HRPTS and FPL), with a single, integrated cloud solution. Its impact will be widespread, affecting every member of HSC staff and other stakeholders who interact daily with these business systems.
	Providing a world-class system with simplified processes, data-driven insights and an improved user experience, we are equipping our people to focus on what matters. In this session we will be joined by programme leadership and guest experts as we visualise what the future will look like, with plenty of opportunity for questions and answers with the panel.
	Chair: Wendy Thompson, Deputy Chief Executive and Director of Finance and Estates South Eastern HSC Trust
	Craig Young, Programme Director, BSO
	Tony Boyle, Specialist Programme Director, BSO
	, -, -, -, -, -, -, -, -, -, -, -, -, -,





## F15: Glen 3-

5.15-6.15

#### F15 Al in Health and Care - Opportunity Knocks! In association with Dell Technologies.

Artificial Intelligence (AI) is creeping into every aspect of our lives – but how is it impacting on health and care – how are we using it already and what are the opportunities? In this session we are delighted to welcome a few people at the forefront of change. Arshad Farhad will showcase a range of applications in improving patient outcomes, enhancing diagnostics, and optimising operational efficiency. Jenny Keane will share how they are using AI to stratify and improve access to urgent and emergency care England, and Mick Quinn will discuss how AI technologies are being used in healthcare here in Northern Ireland, highlighting current applications and future opportunities. After a few short presentations to whet your appetite, there will be ample time for a Q&A, and discussion about what this might mean for the future.

## Chair: Ciaran Mulgrew, Chair Belfast HSCT

- Arshad Farhad, Healthcare CTO & Practice Lead, Europe, Middle East & Africa, Dell Technologies
- Jenny Keane, Director UEC prehospital access, NHS England
- Mick Quinn, Clinical Entrepreneur, QUB and Belfast HSC Trust

## F16: Riverview 1

## F16 Supercharging Your Data Strategy. In association with Telefónica Tech.

5.15 - 6.15

Join us to explore how the Northern Ireland Health Sector can accelerate its data projects as it enters a new data-driven age with the encompass programme. This session will demonstrate how to effectively leverage data from various sources—including Epic, legacy applications, and unstructured data—using Microsoft tools and the Telefónica Tech Health Accelerator Framework. You'll learn how to recover legacy workflows post-Encompass go-live and support strategic decision-making across all directorates and divisions. This session is crucial for those aiming to innovate and enhance healthcare through data.

## Chair: Ellen Dickson, VP of Enterprise Health, Telefónica Tech UK&I

- Kim Van Vurren, Business Applications Lead, Telefónica Tech
- Adam Jones, Data and Al Lead, Telefónica Tech

## F17: Riverview 2 5.15-6.15

## F17 NICON24 Speakeasy - Have You Any Radical Ideas?

Do you ever wonder... are we being radical enough... where is the space for creative thinking... and where are the alternative perspectives? We invite you to join this open discussion session, when colleagues will share some of their out of the box thinking, and then we invite you to join the wider conversation to express your own radical ideas to consider what innovative thinking can we carry back into the rest of conference?

Chair: Michael Bloomfield, Chief Executive NI Ambulance Service

Mark McCarey, Chief Executive, NI Medical and Dental Training Agency







Professor Ciaran O'Neill, Health Economist, QUB				
Dr Nicola Millard, Futurologist, BT      William Hawk, Barta and Haylib Cartain Land, BMC				
Julian Hunt, Partner Health Sector Lead, PWC				
FAO D. 11 II Co				
F18 Building Capacity and Capability across the NHS – What can we Learn? In association with				
Liaison.				
In this session, we invite seasoned NHS leaders from the North of England, to discuss how the NHS in their patch has been thinking about building capability and capacity. Join this conversation to explore some key lessons, around provider collaboratives, sharing back office, creating partnering arrangements and some technological solutions and discuss opportunities to apply this learning in Northern Ireland.				
Chair: Tracey McCaig, Chief Operating Officer, SPPG				
Len Richards, Chief Executive, Mid Yorkshire Hospitals NHS Trust				
Mike Farrar, Independent Health and Care Consultant				
Teresa Molloy, Director of Planning and Performance, Western HSC Trust				
To continue () and the continue of the continu				
F19 The Benefits of Creative Health – A Dock Leaf that can Help HSC Grasp the Nettle. In association with NI Creative Health Network.				
At a time of immense pressures in the system, creative health is a wonderful asset uniquely placed to support the HSC. During this session, you will discover the wealth of existing creative health assets in Northern Ireland. Learn from expert panellists about the overwhelming evidence base for arts and health and how it can enhance delivery of healthcare services, improve patient experience, transform healthcare environments, support staff wellbeing, and contribute to system and culture change.				
Join us for an uplifting and engaging conversation and find out how you can be part of the growing creative health movement in Northern Ireland.				
Chair: Anne O'Reilly, Chair, Northern HSC Trust				
<ul> <li>Professor Gerard Leavey, Director, Bamford Centre for Mental Health and Wellbeing, Ulster University</li> <li>Barry Macaulay, Chief Executive, Arts Care</li> <li>Jenny Kirkwood, Allied Health Professions Coordinator, Public Health Agency and British Association for Music Therapists</li> <li>Paula McHugh, Arts in Health Manager, Belfast HSC Trust</li> <li>William Nicholson, Independent Arts and Health Consultant and Convenor of the Northern Ireland Creative Health Network</li> </ul>				





6.15 – 7.00	Break
7.00pm– 8.45pm	Networking Reception  Join us for this networking supper reception, when we will hear from a few key leaders and enjoy a little entertainment - NICON style- while you chat to a wide range of colleagues, partners and friends.
	Day 2 – Thursday 17 <sup>th</sup> October
08.15 – 9.15	Breakfast Fringe Sessions
F20: Glen 1-2	F20 Clinical Engagement   Stronger Networks - Wider Thinking - Better Outcomes?  Clinical leadership in a key element in shaping and delivering change, therefore, ensuring strong and representative input for policy makers and support for front line clinicians is essential. In this session we are delighted to welcome Dr Jeanette Dickson, Chair of the Academy of Medical Royal Colleges to join with colleagues in our local Royal Colleges to consider what are the opportunities for shared learning, collective leadership, strengthened representation and importantly better outcomes?  • Professor Mark Taylor, NICON • Dr Jeanette Dickson, Chair, Academy of Medical Royal Colleges • Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges
F21: Glen 3-4	F21 Improvement – Capitalising on the Strategic Opportunities  This year there has been agreement to relocate the work of the HSC QI network from the PHA to the RQIA, but in this session we will hear about the trajectory of the improvement agenda in England and explore with key colleagues any opportunities to draw on the existing work in Northern Ireland to build an agenda which helps drive strategic/system improvement and transformation across health and care services. For this session we are delighted to welcome Matthew Taylor, Chief Executive of the NHS Confederation and Penny Pereira, Managing, Director of the Q Community who are already working in partnership on this important agenda.  Chair: Aidan Dawson, Chief Executive, Public Health Agency  Matthew Taylor, Chief Executive, NHS Confederation  Penny Pereira, Q Managing Director, The Health Foundation
	<ul> <li>Stuart Elborne, Board, RQIA</li> <li>Aideen Keaney, Director of Quality Improvement, PHA</li> <li>Maria O'Kane, Chief Executive, Southern HSC Trust</li> </ul>





Margaret O'Hagan, Director for Transformation & Improvement, Southern HSC Trust Professor Stuart Elborn, RQIA Authority Member Tracey McCaig, Chief Operating Officer, SPPG    F22: Riverview 1		
Riverview 1  MIP.  The role of health and care leadership is highly rewarding, but in the current context, senior leader's roles are more complex and pressured than ever. In this session Managers in Partnership will set out examples of good practice for supporting leaders, both personally and professionally, after which we will lead a conversation to explore any actions we can take locally, not just for today's leaders but also to support our leaders of the future. If you are a senior leader, or aspire to be one, we would welcome you to this session!  Chair: Karin Jackson, Chief Executive, NI Blood Transfusion Service  Jon Restell, Chief Executive, Managers in Partnership  Vivienne Toal, Director of Human Resources and Organisation Development, Southern HSC Trust  F23 Riverview 2  F23 Grasping the Nettle: Shaping Our Next Steps in Public Engagement (Invite only session)  The evidence to show that collaboration with the public to improve population health and reduce health inequalities is increasing, and we also know that development and delivery of major service changes and public health messages could benefit from a more coordinated approach to public engagement locally.  In this session, we will explore how to deliver proactive and effective engagement with the public and open a conversation with our key stakeholders who are leading public involvement and patient experience initiatives, to consider opportunities for improvement, and where we can better align our collective resources to embed engagement in our planning, commissioning, and policy-making processes. We are delighted that this session will be facilitated by Mike Farrar, seasoned health and care leader, to help us work together to deliver improvements and deepen our emerging culture of collaboration.  Mike Farrar, Independent Health and Care Consultant Maria McIlgorm, Chief Nursing Officer, Department of Health NI and key stakeholders  exhibition & Networking  Welcome Remarks  Michael Bloomfield, Vice Chair, NICON and Chief Executive NI Ambulance S		Professor Stuart Elborn, RQIA Authority Member
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Page 1		leader's roles are more complex and pressured than ever. In this session Managers in Partnership will set out examples of good practice for supporting leaders, both personally and professionally, after which we will lead a conversation to explore any actions we can take locally, not just for today's leaders but also to support our leaders of the future. If you are a senior leader, or aspire
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	Main	Michael Bloomfield, Vice Chair, NICON and Chief Executive NI Ambulance Service
	Auditorium	





09.40 –	A Whole of Government Approach - Delivering Better Outcomes
10.10	
Main Auditorium	With a new Labour Government in place and a refocus on the NHS in the Darzi report, there is much attention on what is wrong. In this session Matthew will set out a view of how these issues can be addressed, with investment, great local NHS Leadership, and deeper engagement – but – crucially calling for a new whole of government approach. What are the implications for us in Northern Ireland?
	Matthew Taylor, Chief Executive, NHS Confederation
10.10 – 10.45	Embracing Innovation
Main Auditorium	Driving innovation provides a key opportunity for the HSC to address population needs, improving outcomes in health and driving our economy. In this session we are delighted to welcome the Chief Clinical Innovation Officer NHS England, to tell the story of how his work is developing in England and then we will hear about the local work to develop this agenda, including the launch of Industry Partnership Guidance, supporting work with our partners. We have done a lot – but there are a lot more exciting things to do.
	<ul> <li>Professor Ian Young, Chief Scientific Officer, Department of Health NI</li> <li>Professor Tony Young, Chief Clinical Innovation Officer, NHS England</li> <li>Professor Cathy Harrison, Chief Pharmaceutical Officer, Department of Health NI</li> </ul>
10.45 – 11.15	Exhibition & Networking
	Exhibition & Networking  Parallel sessions
11.15 11.15 –	
11.15 – 12.15 – 12.15 P13: Glen	Parallel sessions  P13 Health and Economy Next Steps – Partnerships are a Building Block! Session supported by
11.15 – 12.15 P13: Glen	P13 Health and Economy Next Steps – Partnerships are a Building Block! Session supported by ABPI.  Health and Wealth in Northern Ireland: Capitalising on the Opportunities published in 2022 set out a set of recommendations to support our health and economy stakeholders in Northern Ireland to invest in innovation and drive the economy. In this session we take a deeper delve into local progress on developing a system-wide approach to innovation following completion of an independent comprehensive discovery project and explore how we can invest in partnership as a building block for the way forward when we will also launch the HSC – Industry Partnership. Join our speakers and a range of wider partners and add your voice to this important conversation





•	<b>Brian Duggan</b>	. Strategic	<b>Partnership</b>	Policy	Director,	ABPI
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Professor Tony Young, Chief Clinical Innovation Officer, NHS England

## P14: Glen 3-4

#### P14 Data - Driving Quality Improvement

Data can provide vital information for quality improvement, including for identification of areas for improvement, setting monitorable goals and to assess the outcomes of initiatives. Healthcare is a complex system, and data provides the evidence to understand the benefit of change and identifying trends and barriers.

Health and Social care Quality Improvement (HSCQI) and Health and Social Care Data Institute (HSCD)I speakers will outline how their combined work could empower the HSC to use data driven insights and decisions to support quality, improvement and innovation.

# P15: Main Auditorium

## P15 Integrated Care – Building Our Approach

As we move into the implementation phase of ICS NI, in this session we will explore how the model has evolved through engagement with stakeholders and practical testing of various components of the framework. A selection of leaders will explore three key themes;

- The alignment of AIPBs with Community Planning to enable a greater focus in HSC on prevention, early intervention and community health and well-being
- The move to an outcomes-focused approach and
- The drive to embed integration at the heart of service planning with the establishment of multi-disciplinary planning and commissioning teams.

After hearing some short presentations, we invite you to join the conversation to see how you can get involved and see how this new way of working could offer you and your team new opportunities.

Chair: Colin Coffey, Chair Public Health Agency

- Martina Moore, Programme Director ICSNI, Strategic Planning and Performance Group,
   Department of Health NI
- Andy Patterson, Director Active and Healthy Communities, Newry, Mourne and Down District Council
- Paul Cavanagh, Director of Hospital Services SPPG
- Colette Rogers, Health Improvement Lead PHA

## P16: Riverview 1

#### Children's Social Care Reform - Ambitious for Our Children?

In response to the independent Review of Children's Social Care Services in 2023, a group of children's charities came together as the *Reimagine Children's Collective*, calling for ambition for our children and reimagining how we restructure and reform children's social care services to ensure that all children, young people, and families have access to the right support. Join some of the key people involved in the Children's Social Care Services Strategic Reform Programme, to hear about the efforts to deliver much needed reform in the context of growing demand for







services, increasing complexity of need within families and stubbornly high workforce vacancy rates - all exacerbated by rising levels of poverty. Join Eilís and a range of colleagues to consider how we can work proactively and in partnership to deliver improved outcomes for our children.

- Eilís McDaniel, Director of Family and Children's Policy, Department of Health NI
- Trása Canavan, Senior Policy and Public Affairs Lead, Barnardo's NI
- Wider Children's Services Leaders

## P17: Riverview 2

#### **P17** Complex Challenges - Collaborative Solutions

The growing narrative across learning disability services is that of increased complexity of need. On closer inspection, we miss opportunities to meet very basic needs such as routine healthcare and dental, supporting people to feel safe and independent in their homes, enabling choice and control over daily activity, and preparing for predictable transitions. Failure to meet these needs effectively can result in an escalation of need and increased demand for more reactive and crisis response services. In this session, we hear about the examples of how the statutory, independent and voluntary community sector are finding new ways to work together, to create new solutions, use resources more effectively and improve outcomes. Join this session to hear the ups and downs of building this hard-won change, and importantly consider how these lessons could be applied more widely in our systems.

**Chair: Dr Petra Corr,** Director of Mental Health and Learning Disability, Northern Health and Social Care Trust

- Dr Peter Sloan, Director of Mental Health and Learning Disability, Belfast Health and Social Care Trust
- Leslie-Anne Newton, Director, ARC NI
- Mark McGuicken, Director of Disability and Older People, Department of Health NI

## P18: Glen 5-6

#### P18 Cancer - Getting to Better Outcomes? In association with NIPANC.

The challenge to address cancer in Northern Ireland is significant and, with limited additional resources, the focus must redouble on innovation, transformation and working differently. In this session we will hear an update on progress against the Cancer Strategy for Northern Ireland, 2022-2032. We will then hear two case studies. The first shows how, by working differently across sectors, there has been good progress on improving Pancreatic Cancer pathways to improve patient outcomes. The second case study looks at how collaboration between primary and secondary care, and learning from other jurisdictions, has shaped and continues to inform the development of Rapid Diagnostic Pathways in Northern Ireland. After these key inputs we will be joined by a range of other leaders to explore the learning and emerging approach and ask how by working differently can we get to better outcomes?

Chair: Heather Monteverde, Professional Advisor, Department of Health NI

- Tomas Adell, Director of Elective Care and Cancer Policy, Department of Health NI
- Ivan McMinn MBE, Chair, NI Pancreatic Cancer





	Dr Mike Mitchell, Consultant Gastroenterologist, Clinical Director for Cancer, Belfast HSC				
	Trust and Clinical Co-Chair of the Rapid Diagnostic Centre Strategic Oversight Group				
	•				
12.15- 12.45	How can the new Programme for Government Help?				
Main Auditorium	In this session we explore the intention and ambition in the recently published draft Programme for Government 2024 'Our Plan: Doing What Matters Most" and ask the question, how we harness transformation and collaboration to drive up our population health outcomes. Can we deliver a Whole of Government approach?				
12.45 -1.10 Main	Leadership for Delivery - It's Over to You				
Auditorium	The Nuffield Trust have a renowned reputation for research right across the health and care sector and are perfectly placed to consider how leaders are tapping into new mindsets to create different ways of working. With such a significant transformational change agenda facing us, Thea will consider the evidence of what is working, highlighting the key lessons we all could learn. As we close conference we specifically invite you to reflect—what can you do differently to accelerate progress.				
	Thea Stein, Chief Executive, Nuffield Trust				
1.10 – 1.15 Main	Close of Conference				
Auditorium	Jonathan Patton, Chair, NICON, Chair SEHSCT				
	Lunchtime Specialist Sessions				
1.30-2.30	<u>Lunchtime Specialist Sessions</u>				
S1. Glen 1-2	S1 Workforce Wellbeing - Getting Involved!				
	Following widespread engagement with staff from across the HSC, 'Strengthening Our Core: A Regional Framework for HSC Staff Health and Wellbeing in the Workplace' was launched in September 2024. This interactive session will examine its key themes and explore how you can use it to assist HSC organisations in their planning and implementation for improving staff health, wellbeing and safety at work. The session will also touch on the ongoing work to develop our Occupational Health and Wellbeing services across HSC, following a regional review in 2023. Join us for this important conversation and get involved!!				
	<ul> <li>Rodney Redmond, Head of Workforce Strategy Unit, Department of Health, NI</li> <li>Mary Black HSC Leadership Centre</li> <li>Vivienne Toal Director of Human Resources and Organisational Development, SHSCT</li> <li>Sarah Meekin, Head of Psychological Services, BHSCT</li> </ul>				





## S2: Glen 3-

## S2: Masterclass - Using AI to Grow Your Healthcare Business. In association with AutogenAI.

Generative AI is turbocharging Sales and Proposals teams. This transformational technology allows you to harness and deploy your corporate know-how and experience in tender responses to increase your quality scores. In so doing it allows you to bid more – and win more. Want to learn more? If so, join the AutogenAI masterclass, where we will walk you through your first practical steps to embracing AI.

This Masterclass will be limited to 20 people, please book on with AutogenAI at Stand 34. Brown bag lunches will be available.

## S3 Riverview 1

S3 Masterclass – "I NEED AN APP!" Overcoming Barriers in Digital Health Innovation through the Use of 'No-Code'. In association with Cogniss.

The global mHealth apps market size was estimated at US\$32.42 billion in 2023 and is anticipated to grow at an annual rate of 14.9% by 2030. Growing adoption of apps to improve the overall health of patients are the major factors anticipated to drive market growth. However, the development of health solutions via code-based solutions is a complex, time-consuming and expensive process. There is a solution to overcoming these barriers with a 'no-code' platform.

Join this masterclass to hear more about the use of the no code platform by HSCNI staff, opportunities for research and digital innovation, and insights on regulatory and IT infrastructure requirements.

This Masterclass will be limited to 20 people, please book a place at main reception. Brown bag lunches will be available.

- Soo Hun, Innovation and Digital Ecosystem Lead, Digital Health and Care NI
- Dr Lloyd Humphreys, Managing Director Cogniss

## S4 Gransha Suite

#### S4: Health Committee Meeting (2.15pm-4.15pm)

The NI Assembly Health Committee will host their meeting on location at NICON, when they will hear from the Minister, Permanent Secretary and Matthew Taylor. If you wish to be an observer at the meeting, you can book one of the 40 places available at the committee stand 38, where you can also find any further information on the work of the committee.

